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MOTORHOME RENTAL AGREEMENT

PAYMENT/DEPOSIT

A \$500 deposit required to reserve the motorhome (all \$500 will apply toward your rental charges). All rental charges are paid in advance or on the day of rental. Western Skies RV accepts Visa, MasterCard, American Express and Discover. The actual credit card in the renters' name must be present at departure. Company Checks or Personal Checks are not accepted unless prepaid 15 days in advance. In addition to all rental charges, you will be required to leave a refundable security deposit of \$1,000. We also will require a signed credit card authorization for ALL rentals and photo ID.

CANCELLATION

From the date of your reservation to 30 days prior to your pick-up date, Western Skies RV will refund your down payment less a \$250 charge. If you cancel within 30 days of your scheduled departure, do not show up on time for pick up or are unable to comply with our requirements at departure, NO REFUND will be given.

SECURITY/DAMAGE DEPOSIT

The \$1,000 security deposit mentioned above is required to cover any damage or additional charges. Every effort will be made to ensure that your security deposit is refunded within 15 business days of your return date if there was no damage, and it will be in the form of a refund on the credit card on file for the Renter. Please note that if your RV is damaged, or requires additional cleaning, etc., these situations could further delay the refund of this deposit. You will also receive a final recap form and a copy of your credit card receipt. Note: Any costs for repairs or other additional costs incurred deemed to be the customer's responsibility will be deducted from the security deposit and any remaining balance if applicable will be charged to the Renter's credit card on file.

ADDITIONAL REQUIREMENTS OR POTENTIAL COSTS:

Mileage:

- The first 75 Miles per day are free
- Each mile over 75 per day, up to 100 miles will be charged at \$0.42 per mile
- Miles per day over 175 will be charged at \$1.09 per mile

Other:

- A one-time Prep Fee is charged, in addition to your nightly rental rate. This \$200 fee is required with every rental. This fee includes full propane tanks, full fresh water tanks, toilet chemical and toilet paper, linens and dishes for four people upon your departure. (Note: use only RV toilet paper.)
- Each hour generator use over 5 hours per day will be charged at \$5.00 per hour
- RV must be returned with a full tank of gas. If not, the charge will be a \$25 service fee plus the cost of the gasoline

OTHER IMPORTANT INFORMATION

- A. The person named on the RESERVATION APPLICATION must be 25 years of age and is the only person authorized to sign our rental agreement and drive the vehicle off our lot.
- B. Any additional drivers must have a clean driving record, be at least 25 years old, and be present at the time of departure with their valid driver's license available.
- C. If a breakdown occurs and repairs are needed: Any repair under \$200 may be done. Any repair over that amount must have prior authorization from Western Skies RV. Please save and submit all receipts for repairs. Refunds will not be made without a receipt.
- D. If involved in an accident you must notify Western Skies RV within 24 hours. A full written police accident report must be submitted to our management upon your return. Failure to comply will result in the forfeiture of your security deposit
- E. Western Skies RV reserves the right to substitute a vehicle of equal or greater value or refund your \$500 deposit due to unavailability of the vehicle.
- F. NO refund will be issued if you return the motorhome prior to your scheduled return date.
- G. The rental vehicle is not permitted into Mexico or Alaska or in areas where communications by phone or cellular phone is not available.
- H. The rental vehicle is not allowed on unpaved or gravel roads.
- I. Smoking is not permitted inside the RV. Additionally, the Unit must also be returned odor free – and free of ANY TYPE OF SMOKE - or an additional fee for Deep Cleaning of \$500 will be charged.
- J. Climbing onto the roof-top of the RV is prohibited.
- K. The operation of appliances or equipment such as the generator, A/C and toilet cannot be guaranteed, and replacements may not be readily available. However, our motorhomes are the most current model year available, so that will make the instances of these types of problems occurring less likely. Some useful tips to operating these appliances follows:
 - a) **Refrigerator** – Avoid: 1) Frequent opening of the door, 2) Over-filling the compartments, 3) Food or other items blocking the vents, 4) Filling the compartments before it has had sufficient time to cool down.
 - b) **Air Conditioner** - The Roof A/C of an RV may not cool as well in extremely hot weather and that is normal for these types of vehicles. The following circumstances in addition to hot weather conditions impact the functioning of the A/C, 1) Turning it on after the RV is already hot inside, 2) Inadequate power to the units, 3) Setting the temperature too low, causing the unit to freeze up. Note: The normal operation of the air conditioners

allows for only approximately 10-15 degrees of cooling below outside temps on hot days.

- c) **Preventing Toilet Clogs & Odor** –Putting anything down it besides the RV toilet paper we provide, or if an inadequate supply of water needed to carry the waste into the holding tank is used, it will result in a toilet clog. To reduce odors, put the chemical we provide down the toilet after each dump of the black water waste tank. If you return the RV with an over-filled toilet, we charge a \$250 sanitation fee and, if the toilet is damaged, Renter is responsible for the repair or replacement of it.
- d) **CO2 Detector** – To avoid setting off this alarm, never use spray can products near it such as deodorant or sun screen.
- e) **Generator** – The generator won't run without as least a quarter tank of fuel in it.

MAINTENANCE & RESPONSIBILITY:

- A. Renter is responsible for reporting any mechanical failures to WSRV immediately.
- B. Western Skies RV is not liable for Renters' expenses due to unforeseen breakdowns beyond the company's control.
- C. Customer is responsible for all damage or repair due to negligence or failure to provide maintenance while the Renter is in possession of the motorhome.
- D. Renter agrees to obtain prior authorization from Western Skies RV for all repairs/replacements to the motorhome, and if this policy is not followed, Renter will be fully liable for all expenses or damage that may result from the improper repair or replacement.
- E. Any windshield or window damage will result in replacement of the item. This is for safety considerations. MBA Insurance does not cover this cost unless associated with collision or a comprehensive incident.
- F. Renter acknowledges that Western Skies RV verifies motorhome tires are in proper order before the RV leaves its lot, and that a flat or leaking tire replacement or repair is the sole cost of the Renter.
- G. Damage below the bumper (top) line and above the windshield (top) line is the sole responsibility of the Renter. The Renter agrees to financial responsibility for the repair or replacement.

INSURANCE COVERAGE:

The vehicle must have full coverage insurance before it leaves our lot. You have a choice of submitting a binder to Western Skies RV listing us as additional insured through your own personal insurance, or if your insurance will not extend to the Rental, you will be required to purchase full coverage insurance directly through MBA Choice. The rate is \$20-25 per day.

Damage caused by misuse, abuse or lack of maintenance of the Unit is not covered by insurance. Renter is 100% responsible for any damage caused or additional charges incurred during the rental period stated on the contract.

PICK-UP AND RETURN CONDITIONS

It is important that the person whose name is on the rental application be in our office in person on the day of departure to sign the Rental Agreement.

Make sure you have with you:

- Your Valid Driver's License
- Your Insurance Binder or proof of purchase from MBACchoice.com
 - If you are providing your own Insurance binder and your deductible is more than \$1,000, the security deposit must match the deductible
- The credit card you provided on the reservation application. We cannot accept a card in someone else's name nor can we use merely the number you provided on the reservation application. We will require a signed imprint of the card to be left with us. This card must be in the name of the renter.

We have scheduled your pick-up on the date listed on your reservation contract. The vehicle will be available for pick-up between 1:00 PM and 4:00 PM in the afternoon. PLEASE CALL US THE DAY BEFORE to set a specific time. By scheduling our pick-ups, we can process your rental faster and get you on the road quickly to start enjoying your RV adventure!

When the motorhome is picked-up by you, you will finalize your paper work, pay for your reservation in full and be given a personal orientation on using the coach and you will be able to ask specific questions at that time as well. Please allow up to an hour for this appointment.

Returns are always by 11:00 AM. In order for us to maximize our short season we often book units out the same day. It is necessary for us to have as much time as possible to clean and safety check all rentals. There is a \$200 per hour late fee!

Cleaning (Interior): We don't require you to clean the exterior of the RV, but it must be returned with the interior as clean as you received it. This means no soil on/in the sinks, stove and oven, refrigerator (food removed), counter-tops, shower, tub and carpeted and fabric surfaces. Also, rented dishware must be washed and put away. Please do not use any harsh abrasive cleaners in the RV. If any cleaning besides the "normal" interior cleaning is required, Renter will be charged \$75 per hour.

- Attention Fishermen! DO NOT PUT FISH IN THE FRIDGE OR FREEZER! The smell does not leave, and you will be charged \$500 for deep cleaning to remove the odor.

Waste tanks must be evacuated and flushed prior to your return or we will charge a \$39 fee for this service. (Note: after you have evacuated the tanks, close the valve and refill the tanks to at least 2/3 full – then re-empty. This assures the tanks are not only empty, but clean.)

If you need to drop off the motorhome off after hours, you must have permission to do so, and be advised, you are still responsible for any damage until the unit is pulled into our yard during business hours.

Between November 1 and April 1 there is a \$50.00 fee to de-winterize and re-winterize your unit. No after hour drop offs allowed between November 1 and April 1 - units must be returned during office hours.

ALL MOTORHOMES COME EQUIPPED WITH THE FOLLOWING:

Dishes/Pots & Pans for 4 People	BEDDING/TOWELS FOR 4 PEOPLE:	ADDITIONAL ITEMS
<ul style="list-style-type: none"> • Place settings for 4 • 4 Tumblers • 4 Coffee mugs • Pots and pans • Knife Set and Cutting Board • Strainer • Mixing bowls • Serving utensils and spatula • Hot pads and kitchen towels 	<ul style="list-style-type: none"> • Sheets and blankets for 4 • Pillows and pillow cases for 4 • Bath towels for 4 	<ul style="list-style-type: none"> • Broom and Dust pan • Small bottle of dish soap, small general cleaner, sponge and roll of paper towels • Toilet is charged with chemical and additional chemical is supplied with a roll of toilet paper

AWNING

Our motorhomes are all equipped with awnings. Awning damage is NOT COVERED by MBA Insurance. An additional refundable security deposit of \$250 is required should you wish to use the awning.

TOWING

Towing of any type is prohibited unless approved prior to pick up. Additional fees of \$95 will be required and all towing must be approved in advance by management.

I have read and agree with all conditions on this RESERVATION AGREEMENT, including the PICK-UP AND RETURN CONDITIONS, and all the information I have provided to Western Skies RV is true and correct. I understand that you will perform a credit investigation on me and my spouse and I hereby authorize you to receive information on my credit from others. The credit card provided to Western Skies RV is issued in my name with the billing address the same as listed on Western Skies RV's Rental Application. I understand that based on your investigation of my credit you may, at your discretion, require an additional credit deposit. I also authorize you to charge my credit card listed above for the \$500 Reservation Application Fee and have read and understand that all or part of that fee may be retained by Western Skies RV in the event of cancellation according to the cancellation policy stated above.

Renter Signature: _____ **Date:** _____